Text Message Alerts

Text Message Alerts

Summary

How to receive emergency text alerts for urgent campus situations

How to Sign Up for Text Alerts

You can sign up for <u>emergency text alerts</u> from A-B Tech about <u>inclement</u> <u>weather</u> and any urgent situations on campus.

Instructions to sign up for these messages can be found at <u>abtech.edu/emergency</u>. This page also explains the different levels of alerts. Remember that standard text messaging rates will apply.

Employees and students will use the same workflow to opt-in for emergency alert messages.

How to Stop Receiving Text Alerts

To stop receiving text alerts, scroll down to step 4 listed of the instructions at abtech.edu/emergency.

If you are receiving text alerts and have never attended A-B Tech, it's

possible a student accidentally put your phone number into their account. In that case, contact our IT Department at (828) 398-7550 or helpdesk@abtech.edu. They can remove your number from our database.

If You're Not Receiving Text Alerts

If you signed up for text alerts but are not receiving them, you should first <u>log</u> in to <u>Self Service</u> to make sure your phone number is correct. If your phone number is correct, there may be a problem with the text messages being transmitted from A-B Tech through your phone carrier. The process of getting a text message through your phone carrier is complex; sometimes students don't receive the text alerts, and sometimes students receive multiple text alerts. Anytime you're concerned about the College being open, you should check <u>our website</u>, <u>Facebook page</u>, local media outlets, or call us at (828) 398-7900.

Key Words: texts, text messages, alerts, emergency, emergencies, inclement weather

Online URL: https://info.abtech.edu/article.php?id=39