

Text Message Alerts

Summary

How to receive emergency text alerts for urgent campus situations

How to Sign Up for Text Alerts

You can sign up for emergency text alerts from A-B Tech about inclement weather and any urgent situations on campus.

Instructions to sign up for these messages can be found at abtech.edu/emergency. This page also explains the different levels of alerts. Remember that standard text messaging rates will apply.

Employees and students will use the same workflow to opt-in for emergency alert messages.

How to Stop Receiving Text Alerts

To stop receiving text alerts, scroll down to step 4 listed of the instructions at abtech.edu/emergency.

If you are receiving text alerts and have never attended A-B Tech, it's possible a student accidentally put your phone number into their account. In that case, contact our IT Department at (828) 398-7550 or

helpdesk@abtech.edu. They can remove your number from our database.

If You're Not Receiving Text Alerts

If you signed up for text alerts but are not receiving them, you should first [log in to Self Service](#) to make sure your phone number is correct. If your phone number is correct, there may be a problem with the text messages being transmitted from A-B Tech through your phone carrier. The process of getting a text message through your phone carrier is complex; sometimes students don't receive the text alerts, and sometimes students receive multiple text alerts. Anytime you're concerned about the College being open, you should check [our website](#), [Facebook page](#), local media outlets, or call us at [\(828\) 398-7900](#).

Key Words: texts, text messages, alerts, emergency, emergencies, inclement weather

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