Class Not in Moodle

Summary

What to do if a class does not appear in Moodle

Instructions

If your course does not appear in your Moodle account, you should do the following:

1. Check your class schedule in your Self-Service account or go to the Bailey Student Services Building to verify that you're registered for the course.

2. Verify each course's start-date, especially if it is a late-start or minimester course. The instructor is not required to make the course visible in Moodle until the first day of the course.

3. Contact your instructor. Sometimes the Moodle settings are incorrect. Let the instructor know you're registered and report the problem.

4. If you're still having concerns, contact the IT HelpDesk at (828) 398-7550 or helpdesk@abtech.edu. The IT HelpDesk will notify you through your A-B Tech student email account when the problem has been resolved.

Key Words: Moodle, missing, course, course not on Moodle, class not on Moodle, register, registration, problems

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